



The Harbors Assisted Living

General Visitation Protocols

This policy applies to general visitation protocols, in the absence of a public health emergency. Please see *Personal Caregiving Visitors* policy for visitation protocols in the event of a public health emergency

Updated: April 23, 2021, July 9, 2021, November 16, 2021

Visitation Protocols

General Visitation Protocols

- All residents have the right to immediate access to any visitor of their choice. Peconic Landing will facilitate indoor and outdoor visitation, while balancing resident rights and infection control protocols.
- Visitation appointments are not required
- Visitors are permitted at any time, however we recommend that you do not visit during mealtimes, as visitors are not permitted in the communal dining room. If the member is eating in his/her room, you may visit during this time.
- Residents may receive visitors for their desired length of time.
- There is no limit on the number of visitors at one time, however, large gatherings, parties or events where large numbers of visitors are in the same space at the same time and social distancing cannot be maintained are not permitted.
- Visitors should limit movement throughout the community and should go directly to the resident's room or the designated visitation location.
- Visitors must wear a mask while in common areas and when walking throughout the building. Masks are strongly encouraged during the visit.

Infection Control Protocols

- All visitors must adhere to the following core principles and best practices for preventing the spread of COVID-19:
 - Screening of all who enter the Health Center
 - Hand hygiene (use of alcohol based hand rub is preferred)
 - Use of face coverings or masks in accordance with CDC guidance and New York State law
 - Social distancing of unvaccinated individuals
 - Cleaning and disinfecting of high frequency touch surfaces and dedicated visitation areas
 - Visitors should limit movement through common areas of the building.

Screening

- All visitors must screen in prior to the visit.
- Self-screening stations are located in the Shores lobby and the Main Health Center lobby.

- Visitors must take their temperature and fill out a screening questionnaire. If the visitor is exhibiting symptoms of COVID-19, has a temperature greater than 99.5, or has been exposed to COVID-19, they are not permitted to visit.
- Visitors must wear a sticker stating they have been screened. Staff members should check to ensure that visitors are wearing this sticker.

Visitation Locations

- Outdoor visitation is preferred for residents and visitors who are not vaccinated. Visits can take place in the courtyard/garden or visitors can choose to take a walk around campus. When conducting outdoor visitation, all appropriate infection control practices should be adhered to.
- Visitation may take place in a resident's room.
- If a visitor chooses not to visit in the resident's room, the following alternate locations are available: Harbor South Movie Theater, Harbor North Activity Room, Outdoors

Testing

- A visitor may choose to receive a COVID-19 test prior to visiting, but visitors cannot be required to be tested or vaccinated as a condition of visitation.
- Peconic Landing can provide a COVID-19 test to visitors if requested

Residents Ineligible for Visitation

- Residents who are on transmission based precautions should only receive visits that are virtual, through windows, or in-person for compassionate care situations.
- Residents will be permitted to have in-person visits once they are no longer on transmission based precautions.

Compassionate Care Visits

- Compassionate care visits and end-of-life visits are allowed at all times, regardless of a resident's vaccination status, the county's COVID-19 positivity rate, or an outbreak.
- Examples of compassionate care situations include:
 - Resident is at the end of life
 - The resident, who was recently admitted to the community, is struggling with the change in environment and lack of physical family support
 - The resident is grieving after a friend or family member recently passed away
 - The resident needs cueing and encouragement with eating and drinking, and such cueing was previously provided by family and now the resident is experiencing weight loss or dehydration

- The resident, who used to talk and interact with others, is experiencing emotional distress, seldom speaking or crying more frequently
- The Harbors team, in collaboration with the resident and/or resident representative, will make a determination when a compassionate care visit is warranted.
- Compassionate care visitors must still screen-in and follow all other general infection control protocols outlined early in this document.

Additional Provisions

- Peconic Landing will ensure that representatives of the Office of the State Long-Term Care Ombudsman, peer bridgers, housing contractors, care managers and other similar providers are able to access residents, absent reasonable cause such visitation would directly endanger the safety of residents.
- Peconic Landing will notify residents and resident representatives of any changes to visitation policies.