



The Harbors Assisted Living

COVID-19

Visitation Protocols

This guidance is effective March 29th, 2021

Last updated: April 23, 2021

Visitation Protocols

Scheduling a Visit

- Visitation appointments are not required
- Visitors are only permitted during specific visitation times, outlined below. However, exceptions may be made for compassionate care/end-of-life visits.

10 am -11:45 am, 1:00 pm – 4:30 pm, 6:00 pm – 8:00 pm

- Visits are not permitted during mealtimes.
- Visitors are encouraged to limit their visit to a maximum of 2 hours
- Visits are limited to **two** visitors at one time to allow for proper social distancing.

Infection Control Protocols

- All visitors must adhere to the following core principles and best practices for preventing the spread of COVID-19:
 - Screening of all who enter the Health Center
 - Hand hygiene (use of alcohol based hand rub is preferred)
 - Use of face coverings or masks **at all times** (visitors and resident)
 - Social distancing of at least six feet between persons
 - Cleaning and disinfecting of high frequency touch surfaces and dedicated visitation areas
 - No eating or drinking permitted during the visit
- Staff members will regularly round and check-in during visits to ensure that proper protocols are being followed.
- As per New York State regulation, if a visitor is unable to adhere to the core principles listed above, they should not be permitted to visit and **must be asked to leave**.
- If a resident cannot tolerate a face mask, they should be offered a face shield. If the resident cannot tolerate either, the visit should be suspended.
- Visitors should proceed directly to the visitation location and should limit movement through other areas of the building.

Screening

- All visitors must screen in prior to the visit.
- Self-screening stations are located in the Shores lobby and the Main Health Center lobby.

- Visitors must take their temperature and fill out a screening questionnaire. If the visitor is exhibiting symptoms of COVID-19, has a temperature greater than 99.5, or has been exposed to COVID-19, they are not permitted to visit.
- Visitors must wear a sticker stating they have been screened. Staff members should check to ensure that visitors are wearing this sticker.

Visitation Locations

- Outdoor visitation is preferred even when the resident is fully vaccinated. Visits can take place in the courtyard/garden or visitors can choose to take a walk around campus. When conducting outdoor visitation, all appropriate infection control practices should be adhered to (mask wearing, social distancing, and hand hygiene).
- Visitation may take place in a resident's rooms.
- If a visitor chooses not to visit in the resident's room, the following alternate locations are available:

Harbor South Movie Theater

Harbor North Activity Room

Outdoors

Testing

- Visitors are encouraged to receive a COVID-19 test prior to their visit, especially if they are traveling from out-of-state or are visiting a resident who is unvaccinated.
- Visitors cannot be required to be tested or vaccinated as a condition of visitation.

Residents Ineligible for Visitation

- Visitation must be available for all residents, regardless of vaccination status, except in these few limited circumstances:
 - Residents with confirmed COVID-19 infection, whether vaccinated or unvaccinated, until they have met the criteria to discontinue Transmission-Based Precautions
 - Residents in quarantine or isolation, until they have met the criteria for release from quarantine or isolation

Compassionate Care Visits

- Compassionate care visits and end-of-life visits should be allowed at all times, regardless of a resident's vaccination status, the county's COVID-19 positivity rate, or an outbreak.

Questions

- If there are questions related to visitation protocols, please contact:

- Jennifer Drofenik, Administrator Extension 260
- Kristy Reeves, Harbor South House Manager Extension 218
- Kristi Corsetti, Harbors Nurse Manager Extension 296